Your *Trust* Matters

June 2022 Newsletter

MidWestOne™ TRUST SERVICES

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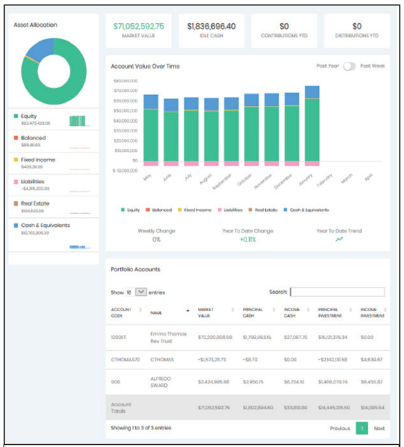
Welcome to AccuNet!
AccuNet is our improved mobile friendly internet platform that provides secure access to your account information. This platform will be familiar to some and new to others. You will find:

- Graphical representation of your account portfolio and value over time.
- Historical balance information for account holdings.
- Transaction history.
- Copies of statements in PDF format.
- Ability to receive secure information online.
- Downloadable information related to your investments.

Follow along to learn how to use it!

First time users will need to contact their Trust Officer to sign up, or you can send me a request at blegue@midwestone.com. Once we have you set up, an email will be sent to your email. Click on the '**Activate Account'** button to open a new browser window. You will be taken to the Verify Account Page. You will be asked to provide:

- The last 4 digits of your SSN (not the tax ID of the account, although they may be the same).
- Your account number (if you have more than one account you can enter any of them—just let us know if you need this information).
- A new password which must be 6 characters in length and must contain 1 upper case, 1 lower case and 1 special character.



Your view upon logging in will be similar to the Dashboard shown here.

Upon logging in you will immediately land on the Client Dashboard which provides a variety of graphical views and other details about your account. This information can be adjusted to show one account or many. To determine which accounts you would like to view, navigate to the **Select Account(s) To Aggregate** box in the top left and the click on the drop-down menu. Click on the account(s) you would like to view. You will know you have selected an account when you see a check mark next to the account name. Then click 'Update Selection' to refresh your view.

Now that we have our accounts selected, let's take a closer look at the information provided. Moving your mouse down will bring you to a **Donut Chart** that shows the asset allocation of the accounts selected, with a breakdown of the primary asset classes below it. Try hovering your mouse over the pie chart to see a percentage. You can also hover over the bar charts below the donut chart to see how your accounts were allocated in previous months.

Moving back to the top and to the right are your **Summary Totals** showing **Market Value, Idle Cash, Contributions Year-To-Date,** and **Distributions Year-To-Date.** Keep in mind this display pulls from the accounts you selected, if you want to view different accounts just return to the **Select Account(s) To Aggregate** box and make your selection.

The **Bar Chart** shows your account values over time. The horizonal axis is the last 12 months and the vertical access is your account value. Each bar is color-coded to represent the value of each asset category, you can hover your mouse here to see even more detail.

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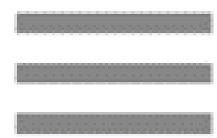
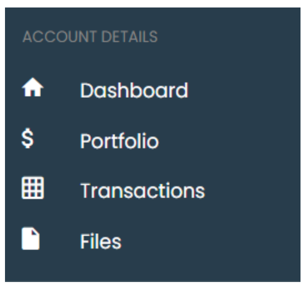
The **Portfolio Accounts Table** lists the accounts you selected in the **Select Account(s) To Aggregate** box. Here you can view your account numbers, account name, market value and investment value (cost basis).



Next let's talk about the **Menu.** When minimized, the menu is a narrow dark strip running down the left side of your screen. To see the full menu, click on the three gray bars on the top left of your screen next to the MidWestOne logo. Clicking will expand the menu and display links to your **Dashboard, Portfolio, Transactions and Files.** The bottom half of the menu lists all your accounts along with their respective market values. Clicking on any account will take you to a dedicated account detail page. There you will see the market value, cash on hand, and a nifty line graph that shows your account value over a specific time period you select ranging from five days to two years. For more detailed information about your accounts, we need to return to the other links in the menu mentioned above. Let's go over them now.



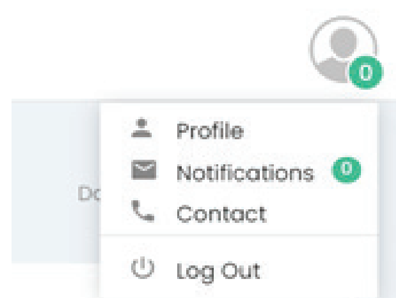
The **Portfolio** page will show the **Asset Name, Asset Symbol, Units, Market Value, Investment Value and Unrealized Gain/Loss** for all the assets in your portfolio. Select the account you are interested in from the drop-down menu in the top left corner of the white portfolio display. If you want to see more detail, click the blue box to the right of each asset class. To see details for all asset classes, click the **Show All** button right below your account selection drop-down menu. From here you can print or export the information into excel or a pdf. You can also click on the symbol of any asset to find **Asset Detail** information (like rating and pricing) or click on the **Lot Details** for tax lot information.

The **Transactions** page lets you view historical transaction information. The default is the previous seven days but you can select your own date range in the box in the top right corner. As with the Portfolio page, you can select the account you are interested in viewing from the drop-down menu in the left corner.

Statements can be found on the Files page. You can also navigate here to find tax information and other documents. There is currently no limit to how many statements can be stored nor for how long they will be stored. However, the default display is for statements created in the last seven days. To see older statements simply change the date range in the top right. You may also prefer to export the data into excel and/or to download your statements.

Please note that for **new** AccuNet users the transaction history and statements viewable will be limited to the time when your AccuNet access was activated. For earlier information please consult your Trust Officer.

Lastly, let's navigate to the top right of your screen to the gray person icon. Clicking here will allow you to make changes to your profile, see any notifications, and safely **Log Out.**



We hope you enjoy the enhancements—especially the mobile friendly part. Please click around and explore- you cannot break anything! If you have a question, please don't hesitate to ask.